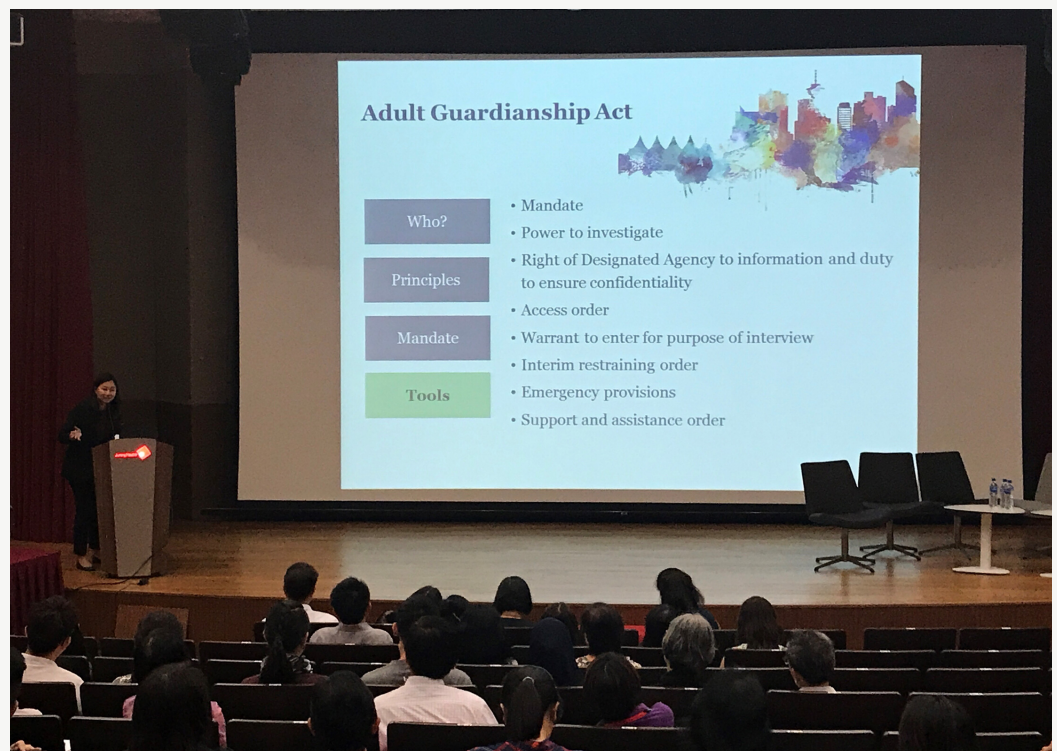


"SHARING INSIGHTS, CREATING POSSIBILITIES"

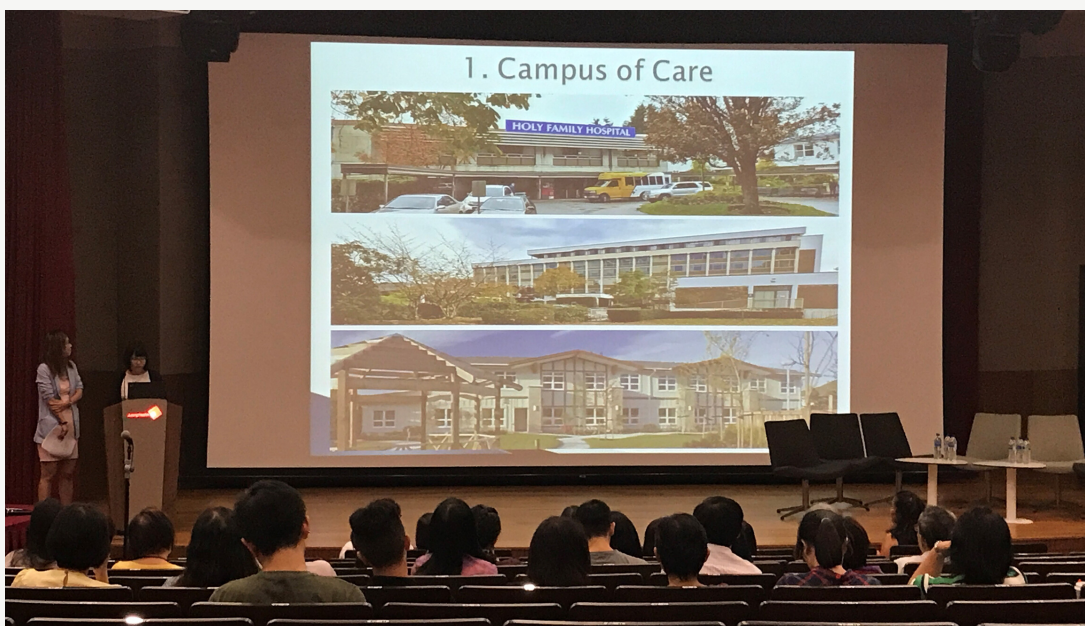
12 SEPTEMBER 2017
NG TENG FONG GENERAL HOSPITAL
EVENT HIGHLIGHTS

"Sharing insights, creating possibilities" was a platform to enable delegates who participated the 2013 ILTC Study Trip to Hong Kong, 2014 ILTC Study Trip to Melbourne and the 2017 Study Trip to British Columbia, to share their learnings and experiences. These study trips were part of the initiatives organized by AIC funded from the \$6 million Social Workers Development Fund for FY 2012 to FY 2016.





As there were previous sharing platforms for the Hong Kong and Melbourne study trips, more time was allocated for delegates from the British Columbia study trip during this sharing. The delegates not only shared information on services in the countries that they have visited. More importantly, they shared on the initiatives that have been implemented arising from the knowledge gained as well as inspired by their experiences.



PANELIST DISCUSSION



A panel discussion was held after the delegates presented. The panel consist of:

Moderator: Ms Long Chey May, Master Medical Social Worker / Senior Assistant Director, Allied Health / Head, Medical Social Services Ng Teng Fong General Hospital

Panelist:

A/Prof Lee Kheng Hock, Medical Director, Bright Vision Hospital

Ms Joanne Yap, Group Chief Operating Officer, Group Director, Institutional Community Care, NUHS

Mr Tan Eng Khee, Principal MSW, Singapore General Hospital

Ms Zahara Mahmood, Assistant Director, Community Care, Eastern Health Alliance

In closing, the panellist shared the following hopes for social workers/ service providers:

- To take responsibility in taking the lead to manage care of patients.
- Urge social workers to work as a team with other professionals as they all have different roles and for each professional to do what they can do best to meet patient's needs.
- ***To keep in mind the following:***
 - L: Listen to feedback from others***
 - O: Observe and sharpen their observation skill so that they can mobilize resources when they see gaps***
 - V: To be visible to community partners***
 - E: Empower oneself and community***

